



C R U I S E
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C O M P A N Y

MOSTURFLOT SHIPS

CORONAVIRUS (COVID-19) HEALTH PROTOCOLS

Updated on March 12, 2020

We are closely monitoring global developments regarding the coronavirus, and we are fully focused on protecting the health and safety of our guests and crew.

To comply with guidance from Russian Health Authorities and the Health Authorities around the world, we are implementing several global measures to protect guests and crew. These measures are intentionally conservative and apply to anyone boarding our ships, guests and crew alike. We apologize for the inconvenience created by these precautionary measures.

All ships in the Russian River Cruises provided by Mosturflot fleet will adopt the following health screening protocols (*valid for March, April*):

1. Our Crew is conducting pre-boarding screening, including, but not limited to, guest questionnaires on wellbeing and travel arrangements, and passport checks. Regardless of nationality, we will deny boarding to:
 - a. any guest who has travelled from, to or through mainland China, Hong Kong, Macau, Iran, South Korea, Italy, France, Spain and Germany in the past 15 days;
 - b. any guest who has come in contact with anyone with 15-day prior travel to mainland China, Hong Kong, Macau, Iran, South Korea, Italy, France, Spain and Germany. The CDC characterizes contact with an individual as coming within six feet (2M) of a person;
 - c. guests who report feeling unwell or demonstrate any flu-like symptoms.

Shipboard staff will be scanning guest passports to verify transit through any of the prohibited areas. Given the serious nature of these circumstances, false responses on pre-boarding documents will result in immediate disembarkation at the next opportunity. Guests who do not disclose travel through prohibited areas in Asia may also face additional legal consequences.

2. There will be mandatory specialized health screenings performed on:
 - a. any guest who has travelled from, to or through Japan, Singapore, and Thailand in the past 15 days;
 - b. guests who are uncertain about contact with individuals who have traveled from, to or through mainland China, Hong Kong, Macau, Iran, South Korea, Japan, Singapore, Thailand, Italy, France, Spain and Germany in the past 15 days.
3. Guests presenting with fever or low blood oximetry in the specialized health screenings will be denied boarding.
4. Standard pre-boarding health reporting for all guests advising them of their obligation to report any illness symptoms.
5. Reporting to local and national health authorities of all cases of fever and respiratory illness, and any patients with suspected COVID-19 infection.

6. Medical screening for COVID-19 on all guests who visit our onboard Medical Center with symptoms of respiratory illness and who present a temperature in excess of 38 degrees (100F).

On-board Protocols:

We have rigorous on-board protocol in place ensuring our crew and guests' health is forefront, from simple measures with the reiteration of general cleanliness, to using special sterilizing lamps for public areas, air filtration, and sanitization procedures. As a precaution, any guest displaying symptoms consistent with the virus will be asked to wear a mask, see a medical professional and remain isolated from the other guests until symptoms subside and have been cleared.

We anticipate that these temporary safety precautions will remain in place for a projected period. Updates will be posted regularly on our website.

Please note, these protocol is subject to change.